

Central Rural Electric Cooperative
Regular Board Meeting Summary

The regular meeting of the Central Rural Electric Cooperative board of trustees was held April 5, 2018.

CEO SESSION *David Swank*

MISCELLANEOUS

David Swank reminded the board that Central would receive an award at the April 12, Meridian Technologies' Partners for Progress event. He also reported Central is included in articles in the current RE Magazine and Public Utilities Fortnightly magazines.

David Swank reviewed the following:

- AECI load forecast study
- OAEC safety inspections
- Stillwater Chamber After Hours event
- Rate implementation

PRODUCED WATER – OIL AND GAS LOAD FORECASTING

David Swank reported the primary role of produced water is to protect and manage Central members' assets, noting the investments made during the oil and gas expansion.

CENTRAL EMPLOYEE AWARDS EVENT

David Swank reported that employees appreciated the March 12, Central Employee Awards event in which employees and invited dignitaries were honored.

STRATEGIC BUSINESS UNIT (SBU) STRUCTURE AND LIMITED COOPERATIVE ASSOCIATIONS (LCA)

David Swank reported that the Subsidiary Business Units (SBUs) allow Central to remain relevant and still maintain the integrity of Central's current financial status. He reviewed the importance of making strategic investments and not risking Central Electric's financial integrity or reliability. David Swank reviewed the SBU business structure.

INNOVATION POINTE CAMPUS MEETINGS: AECOM AND HWH

David Swank reviewed the recent Innovation Pointe Campus AECOM and HWH meetings. Four meetings were held over two days and they included stakeholders, technology groups, economic developers and community connections. David Swank noted that CEC is playing a role in multiple developments taking place across the CEC system, just as they have in the last 75 years.

STILLWATER INNOVATION POINTE COOPERATIVE

David Swank reported that the Stillwater Innovation Pointe Cooperative's two final board members have been selected. He reviewed the expected agenda of the next meeting.

CENTRAL ANNUAL MEETING

David Swank reviewed the preparations taking place for Central's May 24, Annual Meeting. He reported the theme would be *Building Community the Cooperative Way and Our Heritage Is Innovation*.

DISTRICT MEETINGS *David Swank*

David Swank reported that filing for Districts 2, 3 and 4 elections has closed. District 3 has an additional candidate and will hold an election if quorum is met. The District 3 election will be between Carol Dvorak, current District 3 trustee and Laura Warde April 17, 2017.

INNOVATION POINTE FOUNDATION *Max Myers*

Current Innovation Pointe Foundation board members include Carol Dvorak and Jody Harris.

OPERATION ROUND UP APPOINTMENT

Len Tontz reported that Joyce Walton resigned from the Operation Round Up board for health reasons.

The board approved the appointment of Janie Carey to replace Joyce Walton for the District 4 position on the Operation Round Up board.

REQUIRED ANNUAL POLICY REVIEW *David Swank*

The board reviewed policy 101 Board Roles and Responsibilities, Policy 201 Ethics Policy, Policy 208 Conflict of Interest, Policy 606 Anti-Harassment and Policy 305 Loss Control.

OPERATIONAL EXCELLENCE *Michelle Perzee*

Michelle Perzee reviewed the operations report.

PLACE MAKING - SMART POINTE DEVELOPMENTS

Michelle Perzee reviewed the seven most active Smart Pointe developments.

MEMBER SERVICE TOUCHPOINTS

Michelle Perzee reviewed the member service touchpoints and improvements to Central's member services:

- Completive customer service
- Personalize thank you cards
- Leverage e-form and e-notify technology
- Streamline member application process
- Technology use including Google Home and Echo
- Inviting and invigorating atmosphere
- AIDET – acknowledge, introduce, duration, explanation and thank you

LEGAL REPORT *Max Myers*

Max Myers presented the legal report.

SAFETY REPORT *Michelle Perzee*

The safety report was acknowledged

FINANCIAL REPORT *Craig McBrain*

The financial report was acknowledged.

OAEC REPORT *Stu Preston*

Stu Preston presented the OAEC report as Central's new OAEC board member; he thanked the Central board for electing him as the OAEC representative.

Stu Preston reported that Lee Denney attended the OAEC board meeting as the USDA state coordinator. Kenny Sparks reviewed current bills. Chris Myers reviewed that Secretary Teague's tenure is ending soon. The Guatemala Energy Trails trip is in the planning stage now.

KAMO REPORT *Raymond Nettles*

Raymond Nettles reviewed the following from the KAMO board meeting:

- Power delivery
- Construction work plan amendment 26 Stillwater 138KV substations upgrades
- Internet Security

Raymond Nettles thanked the board for allowing him to serve on the KAMO board.

OAEC ANNUAL MEETING REVIEW *Mark Pittman*

The board reviewed the OAEC Annual Meeting attended April 2.

NRECA ANNUAL MEETING REVIEW *Mark Pittman*

Those who attended reviewed the NRECA Annual Meeting. Those who took the Equity Management class reported it was a good class. It was noted that Central is doing what other cooperatives should start doing to remain relevant.

The board commended David Swank and other employees for their time spent and work at the Tech Advantage, they stated it was the best booth there.

NRECA DIRECTORS CONFERENCE REVIEW *Mark Pittman*

Those attending the NRECA Directors Conference reported that the Equity Management, Board Chair and Directors Fees and Expenses classes were of value. The speakers, especially the Cyber Security speaker and the Futurist were good.

COBANK CUSTOMER MEETING REVIEW *Mark Pittman*

Those attending the CoBank Customer Meeting reported that they enjoyed the economist and speakers.

UPCOMING MEETINGS AND TRAVEL *Donna Bowman*

Donna Bowman reviewed the upcoming meetings.